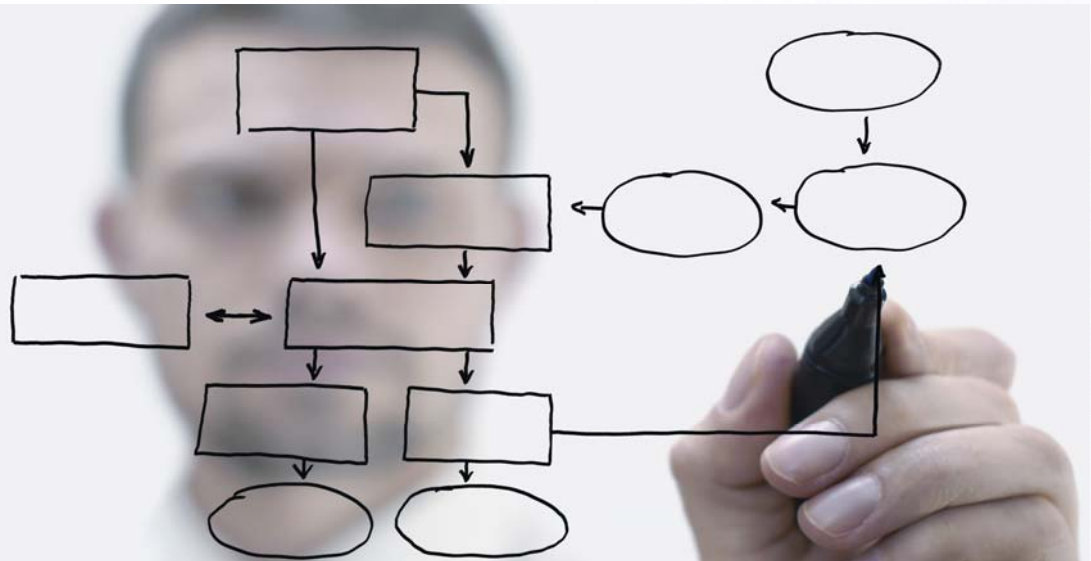


Intertek

ISO 9001: Quality Management Systems



Enhance your quality — and your competitiveness

Competition in today's marketplace is ruthless. Faithful customers can only be gained by offering products and services of high, consistent quality. If you lack an efficient organization and structured processes, the quality of your products or services may be jeopardized and you can easily lose business. This is how quality management becomes a key to success.

Quick Intertek Facts

- Trusted leader in Management Systems Certification
- As experts in the industries of our customers, we provide a complete quality and safety solution with the services that they need
- Intertek Group plc is listed on the London Stock Exchange – FTSE 100
- Our customers include some of the world's leading brands, major global and local companies and governments
- Operates in more than 100 countries with over 24,000 employees

Focus on your customers' satisfaction

ISO 9001 is an international standard related to quality management and quality assurance. Since the standard is neither industry- nor product-specific, it may be used by virtually any organization that provides a product or service. The result of using ISO 9001 is shorter lead times, high delivery reliability, and consistently high quality of services and products, benefiting both your customers and your business.

Compliance to ISO 9001 will help you develop and optimize procedures and processes in your operations. You will be able to focus on what is important and save time and money, leaving you more competitive and better equipped to meet future challenges.

Whether you are a small business or a global corporation, ISO 9001 certification sends a clear message wherever you may do business. Certification increases confidence in your company, enhancing your competitiveness in all of the world's local marketplaces.

How Intertek can help

Since 1992, Intertek has issued ISO 9001 certification to thousands of organizations across the world. The knowledge imparted by this experience allows us to provide an efficient certification process to all of our clients.

When it comes to creating value in ISO 9001 certification, Intertek is ahead of the curve. Unlike other registrars, we look beyond "Stage 1 and Stage 2" to be your business partner at every stage of your QMS's life cycle. From sharing best practices and new industry requirements, to assessing your performance against your own objectives, we're dedicated to providing audit results that address your business needs and benefit the organization.

Intertek

70 Codman Hill Road
Boxborough, MA 01719

T: +1 978 929 2100

F: +1 978 635 8595

To learn more about ISO 9001 certification, or to request a quote, visit www.intertek.com or e-mail intertek-sc@intertek.com.

To see a complete list of our offices, visit www.intertek.com/contact.