

Intertek

Second-Party Auditing



By outsourcing your second-party auditing process to Intertek, you can proactively monitor supplier performance while saving valuable time and money.

Globalization has changed the business world: opening up new product markets, opportunities, and sources of supply. It has also brought a new level of complexity to every supply chain. It can be difficult and time-consuming to monitor suppliers when they are located all over the world – but if you don't have full transparency into their processes, you may be putting the quality and reliability of your end product or service at risk.

A second-party audit of your suppliers will ensure the reliability of your product and the strength of your supply chain. By flowing down your best practices, all of your suppliers will benefit from stronger, more transparent quality control processes. What's more, by finding and correcting problems before they reach you, you'll avoid the risk of product recall or service failure.

Quick Intertek Facts

- Trusted leader in Management Systems Certification
- As experts in the industries of our customers, we provide a complete quality and safety solution with the services that they need
- Intertek Group plc is listed on the London Stock Exchange – FTSE 100
- Our customers include some of the world's leading brands, major global and local companies, and governments
- We operate in more than 100 countries with over 24,000 employees

How Intertek can help

When you outsource your second-party supplier auditing to Intertek, you'll get much more than a findings report. You'll gain access to our global network of over 1,000 auditors, qualified in nearly every field imaginable: from manufacturing to retail, consumer to industrial, and everything in between. By using an experienced Intertek auditor who's local to your supplier, you'll not only free up your personnel for other tasks, but you'll significantly reduce the travel time and cost of each audit – keeping your projects on schedule and under budget.

Intertek provides three options for second-party audits:

- **Option 1** – Intertek will audit your suppliers to your existing procedures. We will train our auditors on your supplier assessment process and customize the output as required. Your supplier audits will be standardized across the organization. No development time is needed, especially for those suppliers that currently have a management system in place.
- **Option 2** – Intertek offers process-based audits and SWOT (strength, weakness, opportunity, and threat) analysis. Our process approach focuses on results, not just compliance. The SWOT report provides a high-level overview of the risk and the effectiveness of your supply chain. You will gain feedback on strengths that can be used as a benchmark. The audit can address requirements such as customer-specific concerns and PDCA (plan, do, check, act), making it a good option for organizations without an existing management system in place.
- **Option 3** – By combining Option 1 and Option 2, focusing on both process- and standard-based auditing methods, Intertek gives you the flexibility to choose the most efficient audit for your company. The audit can be individually tailored to your specific requirements and particular needs. We provide an effective and thorough solution to your second-party supplier auditing.

When we lend a hand with our auditing expertise, we validate the information you need to make informed decisions – so you can keep even the most complex supply chain in control.

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To learn more about Intertek's second-party auditing services, or to request a quote, visit www.intertek.com or e-mail intertek-sc@intertek.com.

To see a complete list of our offices, visit www.intertek.com/contact.